

Mack Anthem - ANA Standard Warranty

Standard Coverage

Includes parts and labour costs to repair or replace defective Mack cab / chassis components only.

Driveline Coverage - Major Components

Includes parts and labour costs to repair or replace defective major components in the engine, gearbox and final drive.

Coverage Levels

The Mack ANA Warranty is offered with the two levels of coverage to suit the application or segment category:

Application / Category	GCM	Cover	Months	KM / Engine Hours	Fuel Burn
Highway (HWY)	Up to 90 tonnes	Standard	0 - 12	Unlimited	N/A
		Driveline 1	13 - 24	500,000km / 6,500hrs	
		Driveline 2	0 - 36	800,000km / 12,500hrs	
		Driveline 3	0 - 48	800,000km / 12,500hrs	
Heavy Duty (HD)	91-131 tonnes	Standard	0 - 12	Unlimited	N/A
		Driveline 1	13 - 24	500,000km / 6,500hrs	
		Driveline 2	0 - 36	600,000km / 9,250hrs	
		Driveline 3	0 - 48	600,000km / 9,250hrs	

Note: ** Whichever occurs first – months, kms, engine hours or fuel burn.



Scheduled Maintenance

The vehicle must be maintained as outlined in the Mack Optimised Service Plan (MOSP) for the standard and Driveline Warranties to remain valid.

Mack Truck warranty cannot support claims for any components that are not maintained and/or neglected.

All coolants, oils and filters and other consumables used must meet Mack Truck specifications.

Maintenance

If maintenance components do not meet Mack Truck specifications, the necessary replacement, repair or adjustment will be made without charge if rectified within 120 days or 50,000 kms**, and vibrations within 6 weeks or 15,000 kms** from date of delivery.

Examples of excluded items which are either part of normal maintenance or wear & tear include:

Oil, fuel, air, coolant and air-conditioner filters, drive belts, lubricants, bulbs, fuses, wiper blades, glass, shock absorbers, brake discs and pads, clutch plates and linings.

Examples of excluded adjustments which are part of normal maintenance include:

Engine valves, wheel and axle alignments, trailer brake valve and tightening of hoses, pipes and bolts.



Important

For the Standard & Driveline Warranties to remain valid, mandatory warranty services, inspections, downloads, oil sampling and repairs must be completed "prior" to the expiry dates and/or distances detailed.

Towing and Roadside Assist

Towing and Roadside Assist coverage (trailers not included) is provided to the closest authorised Mack Dealer or repairer from:

- 12 months / unlimited kms
- 13 - 24 months / 500,000 kms / 6,250 hrs** on listed driveline components

Cab Structure and Corrosion Coverage

Cab structure and corrosion coverage from:

- 0-36 months / unlimited kms

Warranty Period

Warranty coverages commence from the date stated on the "Warranty Certificate / Registration Form" contained in the *Mack Warranty Booklet*, until "whichever occurs first" months, kms, engine hours or fuel burn.



Warranty Transfer

If the truck is sold into the same application or segment category, the balance of the warranty can be transferred at no cost. If sold into a different application or segment category, some or all of the warranty may be valid. Please contact your local Dealer for further information.

Applications over 90T GCM

Please contact your dealer for warranty coverage on vehicle applications over 90 tonne GCM.

STANDARD

Includes parts and labour costs to repair or replace defective Mack cab / chassis components only.

DRIVELINE 1 COMPONENTS

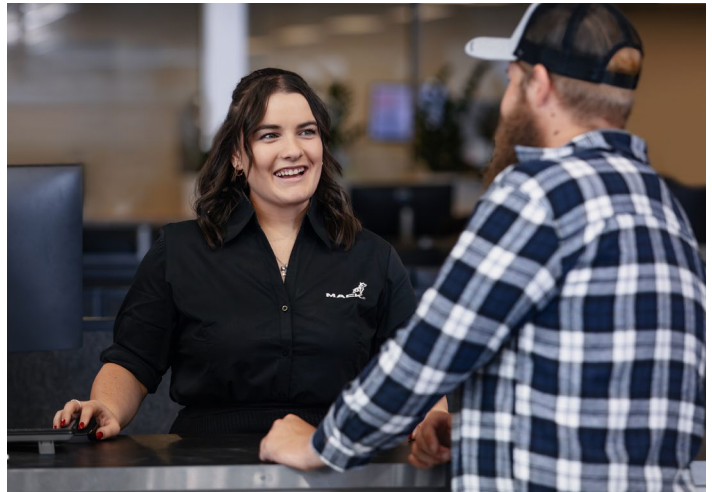
Includes parts and labour costs to repair or replace defective major components listed below:

- Coolant pump
 - Fuel pump
 - Fuel injector
 - Turbocharger
 - Exhaust brake
 - Internal gear selector
 - Propeller shaft
 - Universal Joints
 - Differential lock
 - Starter motor
 - DPF silencer
 - Air compressor
 - Air Dryer
 - Ad blue pump
 - Ad blue dosage valve
 - After treatment control module
-

DRIVELINE 2 COMPONENTS

Includes parts and labour costs to repair or replace defective major components listed below:

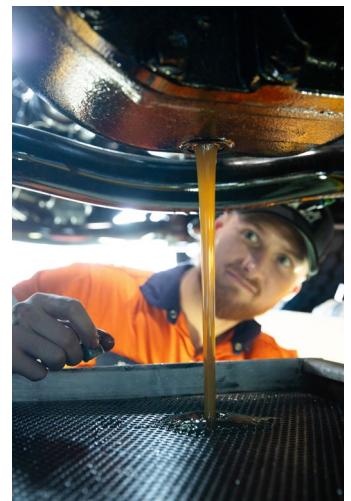
- Camshaft & Timing
 - Charge air cooler
 - Cylinder liners and pistons
 - Engine ECU
 - Engine fan
 - Flywheel
 - Inlet/Exhaust manifold
 - Engine oil cooler
 - Engine oil filter housing
 - Engine oil pump
 - Radiator
 - Timing gear plate
 - Engine valve mechanism
 - Transmission ECU
 - Transmission oil cooler
-



DRIVELINE 3 COMPONENTS

Includes parts and labour costs to repair or replace defective major components listed below:

- Engine block
- Engine cylinder head
- Connecting rod with cap
- Clutch housing
- Gearbox casing
- Transmission shafts and gears
- Transmission bearings
- Synchro's
- Transmission oil pump
- Final drive bearings
- Front & rear axle housings
- Differential housing
- Differential gears



The benefits conferred by the Mack ANA Warranty are in addition to other rights and remedies available under the Australian Consumer Law. Please refer to the Mack Warranty Booklet for further warranty coverage clarification and information.

Note: ** Whichever occurs first - months, kms, engine hours or fuel burn.

Visit the Mack website macktrucks.com.au or please call
1300 MYMACK (1300 69 6225)

MACK®

©2024 Mack Trucks, Inc. All rights reserved. Mack, Mack and the Bulldog design, Bulldog and all other marks contained herein are registered trademarks of Mack Trucks, Inc. and/or Mack Trucks, Inc. affiliated companies. All other marks contained herein are the property of their respective owners.

[MackTrucks.com.au](https://www.MackTrucks.com.au)

