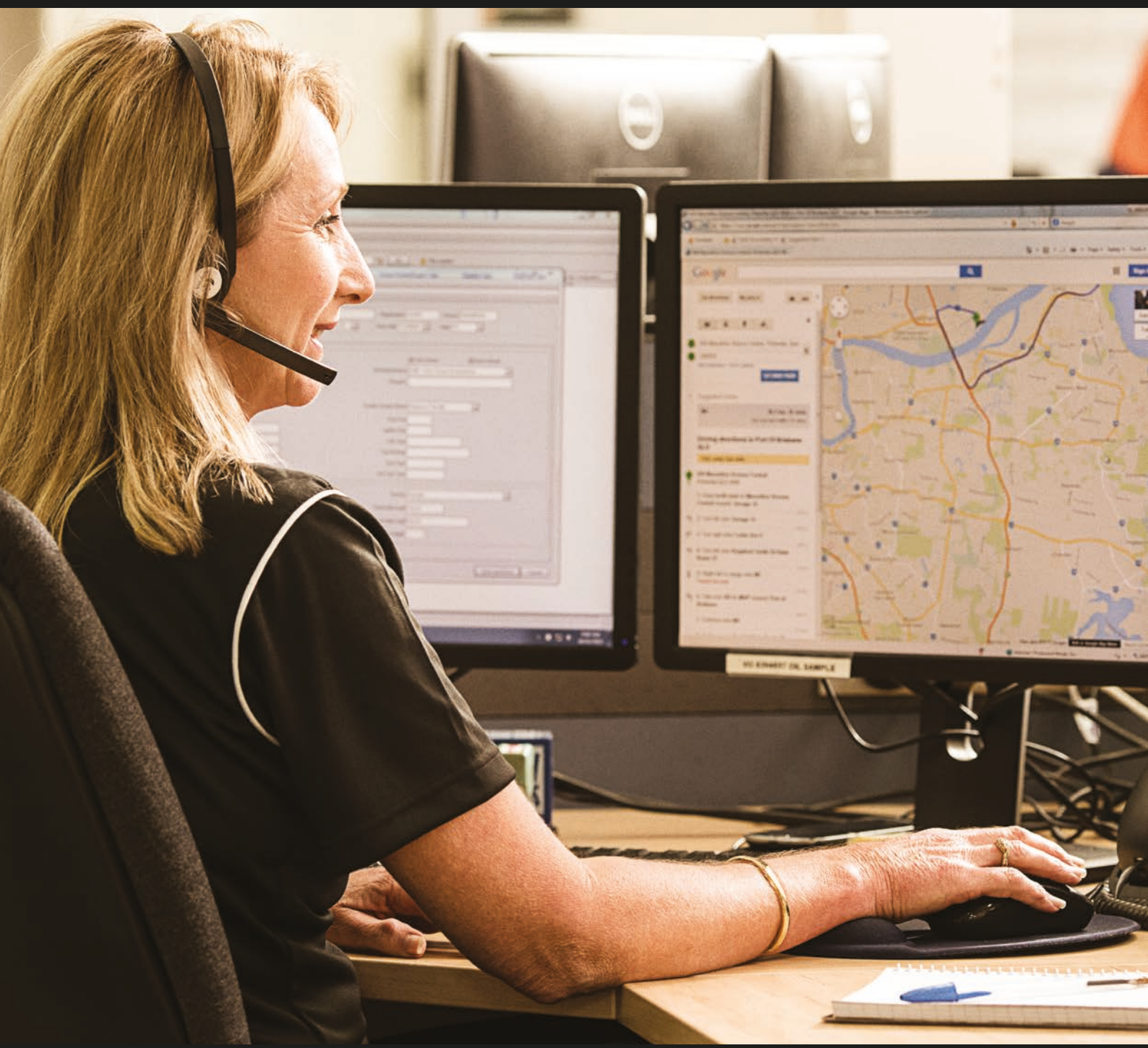




MACK ACTION SERVICE.



BORN READY.



WE'RE ON CALL TO KEEP YOU ON THE ROAD.

WITH MACK ACTION SERVICE, WE COORDINATE EVERY STAGE OF YOUR REPAIR AND MAKE SURE YOU KNOW WHAT'S HAPPENING EVERY STEP OF THE WAY.

What happens when you call Mack Action Service on 1800 655 333:

1. We log your location, vehicle details and the type of fault, then contact the closest Authorised Dealer with an available repair technician.
2. We pass on your contact details to the repair technician, so they can call you to find out more about the issue and ensure they have the right tools for the job.
3. From this information, the Mack Action Service coordinator will contact you to estimate how long it will take to get your truck back on the road.
4. Throughout the repair, your Mack Action Service coordinator will stay in regular contact with the Mack technician, to keep you informed on the status.





QUALITY WORKMANSHIP, GENUINE PARTS

A quick fix might get you back on the road, but unless the job is done properly with the correct tools and genuine parts, you could soon be on the side of the road again.

A phone call to Mack Action Service not only solves the problem quickly and simply, it also ensures that the parts and work done are up to Mack's high standards.

The repair technician will be highly trained and well equipped for the job. We fit only Genuine Mack Parts (where they were fitted as original equipment).

You can't put a price on reliability, so we don't cut corners with your repair.

WE DON'T JUST FIX WHAT'S UNDER THE HOOD

If needed, we can even fix the hood itself - or any problems relating to bodywork, trailers, refrigeration units or tyres. Out on the road, there are plenty of ways a truck can get into trouble, so we're well prepared to tackle any issue.

IT'S NOT JUST A SERVICE, IT'S A CLUB

Every customer receives a free Mack Action Service membership for the duration of their warranty period or Mack Service Agreement*.

If your vehicle is covered by a Premium or Ultimate Mack Service Agreement, your free membership continues for the full term of the agreement.

**AFTER THAT WE SEND OUT A
RENEWAL NOTICE TO CONTINUE YOUR
MEMBERSHIP. IF NONE OF THESE
APPLY TO YOU, IT'S EASY TO ARRANGE
MACK ACTION SERVICE MEMBERSHIP
BY CALLING 1800 803 427.**

Only registered members can access this fast, reliable breakdown coordination service, so it's important to keep your Mack Action Service coverage current. Out on the road, you never know what's around the next corner.

When a truck's wheels stop turning, your whole business can grind to a halt.

That's why, even though our trucks are more dependable than ever, we leave nothing to chance. Mack Action Service is factory-backed roadside assistance that covers the whole country.

**WITH THE SUPPORT OF MORE THAN
67 AUTHORISED MACK DEALERS
ACROSS AUSTRALIA, YOU GET THE
FAST RESPONSE YOU NEED,
WHEREVER YOU NEED IT.**

Highly trained Mack technicians are ready to hit the road and fix your truck whenever you need them. As you'd expect, they carry all the specialist tools and a range of Genuine Mack Parts to get you back up and running in the shortest possible time.





WHEN YOU'VE GOT A MACK



For more information on
Mack Action Service
Call 1300 MYMACK (1300 69 6225)
or visit macktrucks.com.au

WE'VE GOT YOUR BACK.



Printed in Australia, May 2015. The information in this brochure was current at the time of publication. Mack Trucks reserves the right to correct printing errors, make changes in specifications, or to discontinue models, options or extras without notice at any time. MACK is a registered trademark. All rights reserved.